

Subject: Ack Letter: A-2018-001605 / KK

Date: Thursday, February 14, 2019 at 2:42:06 PM Eastern Standard Time

From: Kodua, Kofi (HC/SC)

To: Dexter McMillan

Our file: A-2018-001605 / KK

Dexter McMillan
385 Holland Avenue, Unit 3
Ottawa, Ontario
K1Y 0Y9

Dear Mr. McMillan:

This is to acknowledge receipt of your request made under the *Access to Information Act* (the *Act*) for the following information:

All consumer product or cosmetic incident reports, including but not limited to those reported by industries, with date reported between September 1, 2018 to present.

Your request and application fee were received by our office on February 06, 2019. Should you require any information or wish to clarify any aspect of your request, please do not hesitate to contact the undersigned either by phone at (613) 617-8199, by email at kofi.kodua@canada.ca or by fax at (613) 941-4541, with reference to our file number cited above. In the event that our program officials require clarification of your request in order to properly identify the relevant records, you will be contacted by us.

Health Canada is committed to assist you with your request and will ensure that every reasonable effort is made to help you receive a complete, accurate and timely response. More information about the Principles for Assisting Applicants is available at:

<http://www.tbs-sct.gc.ca/pol/doc-eng.aspx?id=18310#appC>

Please be advised that you are entitled to complain to the Office of the Information Commissioner of Canada concerning the processing of your request within 60 days of the receipt of this notice. In the event you decide to avail yourself of this right, your notice of complaint can be made online at: <http://www.oic-ci.gc.ca/eng/lc-cj-logde-complaint-deposer-plainte.aspx> or by mail to:

Office of the Information Commissioner of Canada
30 Victoria Street
Gatineau, Quebec K1A 1H3

We are happy to be able to offer you a new and fast way to receive answers to your inquiries at no additional cost to you. EPOST Connect is a secure messaging service that protects your documents, files and messages (see attached). As a result, your identity and all information sent to our office will be protected, and your privacy rights will be respected at all times under the *Privacy Act*.

Once you have created your EPOST Connect account, we ask that you inform our office by email at: hc.atip-

aiprp.sc@canada.ca

Yours sincerely,

Kofi Kodua

Senior Analyst, Access to Information and Privacy Division
Health Canada and Public Health Agency of Canada / Government of Canada
kofi.kodua@hc-sc.gc.ca / Tel: 613-617-8199 / TTY: 1-800-465-7735

Analyste principale, Division de l'accès à l'information et de la protection des renseignements personnels
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